

DISABLED ACCESS AT THE ICA

Upper Gallery

There are 33 steps leading from the Canteen to the Upper Gallery. There is limited step free access to the Upper Gallery.

There is a small passenger lift, but it is not large enough to accommodate a person using most large motorised wheelchairs.* The individual would be required to transfer from their wheelchair into a chair placed in the lift, and our staff would transport the wheelchair separately. The passenger lift is not in a public area. Our staff will be happy to assist with this process but it will not be suitable for those who are unable to transfer from their wheelchair, or those using a motorised wheelchair.

There is a temporary ramp that can be erected at our private staff entrance at 12 Carlton House Terrace (there are otherwise six steps from street level to this entrance). Using this entrance provides step free access to the Upper Gallery.

Accessing this entrance can be achieved by exiting from the main entrance, travelling along The Mall to Trafalgar Square, Pall Mall, Waterloo Place and then Carlton House Terrace. Please ask on arrival if you would like to use this entrance and our staff will be happy to help you.

Nash + Brandon Rooms

From the Upper Gallery, there is a staircase leading to the Nash and Brandon Rooms. Where it is a suitable option, the small passenger lift also extends to the Nash + Brandon Rooms on the first floor. If you are attending an event in the Nash + Brandon Rooms and you have special access requirements, our staff will provide further information in advance.

* Specifications of lift serving Upper Gallery and Nash + Brandon Rooms:
Inside of lift: width 0.87 m, depth 0.81 m
Ground floor entrance: width 0.57 m
First floor entrance: width 0.59 m

Studio

There is limited step free access to the Studio. There is a step free route, however it involves using a different entrance to the building, at Carlton House Terrace at the top of the Duke of York Steps. Once in the Studio, there is 25-metre outdoor step free route (via a platform lift) to accessible toilets at a neighbouring premises, with whom we have a special agreement.

Cinemas

Cinemas 1 and Cinema 2 are accessible via ramp. There is space for two wheelchairs in each cinema. Please let us know at the time of booking as we may need to adjust the seats in advance. Both cinemas are fitted with induction loops for those wearing hearing aids

Box Office / Shop

These are both situated in the main foyer at ground level. This area is wheelchair accessible. The box office and bookstore desks are fitted with induction loops for those wearing hearing aids

Lower Gallery

There are five steps leading down to the Lower Gallery or a platform lift (max. weight 300kg) located by the entrance to the gallery. This is a staff operated lift: please ask a member of staff for assistance.

Theatre

There is a platform lift (max. weight 300kg) located by the entrance to the Theatre. This is a staff operated lift: please ask a member of staff for assistance.

Bar

Most of the Bar is on ground floor level, however part of the seating area is located on a mezzanine level which can only be accessed via a set of stairs with 10 steps. Table service can be accommodated for those who cannot use the stairs by speaking to a member of the Bar staff.

